

MEMORANDUM



El Paso Health
HEALTH PLANS FOR EL PASOANS. BY EL PASOANS.

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TO: Valued EVV Providers
FROM: El Paso Health
DATE: 3/20/2025
RE: EVV Policy Handbook Revisions Effective March 12, 2025

HHSC posted the revised EVV Policy Handbook. The Handbook includes new and revised policies and is effective March 12. HHSC provided advance notice, so the entities below may prepare for the implementation of the new policies.

- Program providers
- Financial management services agencies (FMSAs)
- Consumer Directed Services (CDS) Employers

Electronic Visit Verification Policy Handbook link:

<https://www.hhs.texas.gov/handbooks/electronic-visit-verification-policy-handbook>

If you have any questions regarding this communication please contact our Provider Relations team at 915-532-3778 or email us at ProviderRelationsDG@elpasohealth.com.